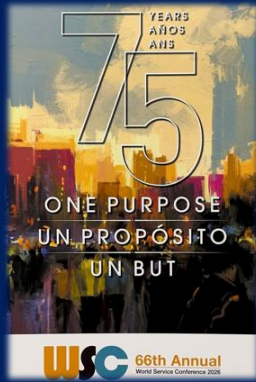


**66th World
Service
Conference
(WSC) Report
Delegate:
Pauline**



Good morning. I'm Pauline W. the Kentucky Area Delegate to the annual Al-Anon World Service Conference.

Congrats to the new GRs on growing your recovery through service. You may wonder what is this Delegate's report and why is it important. Well, the WSC is an annual meeting of the elected Delegates from each of the Areas of the World Service Conference Structure, the Board of Trustees, the Executive Committee, and World Service Office Conference Staff. At Conference, we discuss and deliberate, enabling the active voice and effective group conscience of Al-Anon to be heard on world service matters.

Today, I'll do my best to take a week's worth of information and condenses it into information you can share with your groups. You, in your role as GR, are responsible to share information from this report with your groups. As the groups ultimately are responsible for Al-Anon, as highlighted in Concept One. So take notes on info that you like, however consider your group as a whole. The information you bring back enables your group members to be informed about what is going on with Al-Anon.

Note, not everything that happens at conference will be mentioned today. Because, like Area Assembly, where we usually have workshops, and motion and other things happening, we have workshops, motions and other things happening at conference too. Workshops this year were on Concept 6, The Conference acknowledges the primary administrative responsibilities of the Trustees, the Conference Charter and Area inventories. All of those workshops included opportunities to learn the spiritual principles behind the topics.

This year's theme was focused on our 75th anniversary. The theme 75 years one purpose. Our one purpose is mentioned in traditions Five.... Each Al-Anon Family Group has but one purpose: to help families of alcoholics." The realization really hit me at conference, that the work that we do at Conference, just like the work you do in your groups, or the work we do here at Assembly, is always focused on making sure that we help families and friends of alcoholics.

AGENDA

- **Choosing a Group Name**
- **Finances**
- **Literature and eBooks**
- **Passing it On!**
- **International Info**
- **Electronic Alateen**
- **AI**
- **Projects & Updates**
- **Conference Experiences**

Our agenda today will cover Choosing a Group Name, Finances, Literature and eBooks, Passing it On!, International Structures Overview, Electronic Alateen, AI, Projects and Updates and my Conference Experiences. Let's go.

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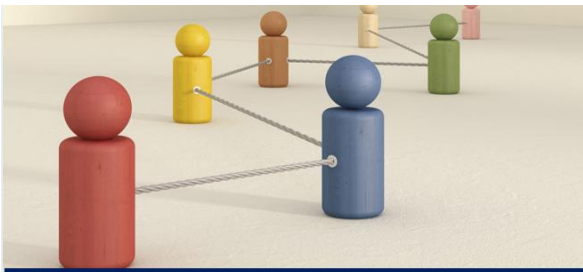
CHOOSING A GROUP NAME

At last year's 2025 WSC, discussions continued about the "Choosing a Group's Name" Policy that was adopted at the 2024 WSC.

At the 2025 conference, there was general agreement that the Policy itself was not the issue, however, there were minority appeals expressed about how it would be put into practice. Because of this, the WSC decided to pause implementation related to group name identifiers until this year. This pause gave Delegates more time to gather Area input and encourage continued focus on creating a welcoming environment for both current and future Al-Anon members

So, Delegates were asked to solicit input from their Areas on the topic. Many of you shared your thoughts at the October 2025 Area Assembly, and later through emails, phone calls, or by attending one of the two Town Halls that were held for your participation.

Your feedback was extremely valuable. Prior to Conference, Delegates completed a survey inputting detailed Area feedback. The WSO compiled that information and then it was provided to Delegates prior to Conference for review.



SESSION 1

1. Recap
2. Three general themes described from feedback
3. Selected Delegates shared focused Area feedback on a theme
4. Group discussion – broaden perspective

So, figuring out the Choosing a group Name conundrum has been a three-year process. Different pieces fell into place at different times, and all the pieces were connected. This year was no different. Here is the path the discussion took.

At this year's conference, two sessions were held on the topic. In the first session, in four activities awareness of the topic was raised and the topic examined.

The process started with a recap of the topic. Then three general themes from the WSC feedback was described. Then selected delegates shared their Area's feedback related to one of the themes and lastly, we had small group discussion to broaden our perspective.

THREE THEMES



1) Identifiers in Group Names: Helpful focus or risk of exclusion



2) Welcoming: Shaped by both group naming and member behavior



3) Policy Development: Requires clarity about future implementation

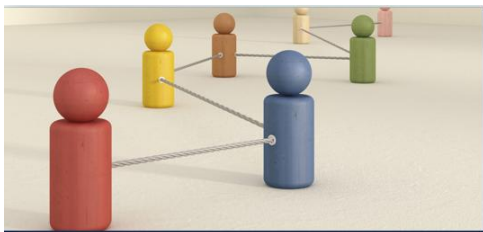
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Here are the three themes that were constructed from all of the survey feedback from all contributing Areas. Identifiers in Group Names: Helpful focus or risk of exclusion, Welcoming: Shaped by both group naming and member behavior, Policy Development: Requires clarity about future implementation

Then, 6 members were invited to share their Area's input related to one of the themes. Your feedback was directly connected to one of the themes and I was honored to share your valuable input. In this first session, we looked at both sides of each of the themes.

I presented a piece of the KY Area feedback under Theme 2... Identifiers being important to welcoming. Another Delegate provided feedback that identifiers ARE NOT IMPORTANT TO WELCOMING. Thank you for your feedback to help with the Delegate's group conscience on this topic. After the six THEME presentations, we broke into small groups for a focused discussion. The topic was this..... What different perspectives can we offer to expand the collective wisdom on how we, as WSC members, can proceed on this topic? This session was focused on awareness and education.

The goal of this first session was to raise awareness of all the sides to the issue.



SESSION 2

1. Recap
2. Responses from the first session were presented
3. Motion presented

6

A couple of days later, the second session provided an opportunity to practice the three As. In session 1, we became **“aware”** of the input from throughout the entire World Conference structure. Note, the WSC structure is made up of the U.S., Canada, Bermuda and Puerto Rico. After the first session, we had a couple of days to reflect **and accept** what we had learned.

In Session 2, a recap was provided and responses gathered from Session 1 were presented. Then we were asked if we were ready to move forward. The WSC said yes. So, because of the work accomplished in Session one, the policy Committee developed a motion for WSC review. And we were invited to take action on the motion. So, we put the three As of Al-Anon into practice for this process.

Like the first session, the discussions in session 2, were focused on our Traditions and how best to move forward to provide the WSO staff direction.

To direct the Staff of the World Service Office to adhere to the following guidelines for implementing the “Choosing a Group’s Name” Policy:

- Allow community identifiers such as men, women, parents, adult children, young adults, other gender identification/sexual orientation, etc. in group names.
- Consistently notify the Area Delegate and Area Group Records Coordinator whenever a group submits a registration or name change containing a community identifier to request these trusted servants have a conversation with the group to ensure their group conscience is to welcome anyone affected by someone else’s alcoholism in accordance with Tradition Three and advise the World Service Office of the result and decision regarding whether to register the group.
- Develop a plan to increase education opportunities to share experience, strength and hope with Area trusted servants on how to be welcoming to newcomers, especially those who do not match a group’s community identifier, and to have conversations with group members regarding group names and welcoming.

7

After reviewing and editing the motion, the Conference was ready to vote. We were ready to take **action**. .. This motion passed with substantial unanimity.

I will read it aloud.

To direct the Staff of the World Service Office to adhere to the following guidelines for implementing the “Choosing a Group’s Name” Policy:

Allow community identifiers such as men, women, parents, adult children, young adults, other gender identification/sexual orientation, etc. in group names

Consistently notify the Area Delegate and Area Group Records Coordinator whenever a group submits a registration or name change containing a community identifier to request these trusted servants have a conversation with the group to ensure their group conscience is to welcome anyone affected by someone else’s alcoholism in accordance with Tradition Three and advise the World Service Office of the result and decision regarding whether to register the group.

Develop a plan to increase education opportunities to share experience, strength and hope with Area trusted servants on how to be welcoming to newcomers, especially those who do not match a group’s community identifier, and to have conversations with group members regarding group names and welcoming.

IMPLEMENTATION:



Groups may continue to register or update their group name with community- identifiers as long as they are welcoming to all members



Areas will continue to educate groups about the Traditions and that ALL are welcome to every meeting.

TO-DO



Group Record Coordinators and Delegates will be asked to assist WSO by confirming that new groups/groups changing their name with identifiers in the group name will be welcoming to ALL members before a group is registered.

So, what does this motion mean. It means that Groups may continue to register or update their group name with community- identifiers as long as they are welcoming to all members.

Areas will continue to educate groups about the Traditions and that all are welcome to every meeting

Group Record Coordinators and the Delegates will be asked to assist WSO by confirming that any groups with identifiers in the group name will be welcoming to all members before a group is registered.

So we have a bit of work to do. The Area Delegate and Group Records Coordinator need to put together a process for contacting new groups or groups that wish to change their name with identifiers to verify that they will be welcoming to all. Area procedures will need to be updated with this process.



Bottom line, No matter what is in a group's name, you and I are invited to be welcoming. In keeping with Traditions Three and Five, groups will welcome anyone affected by someone else's drinking. All members are welcome to any meeting regardless of the identifiers in the group name.

Responsibility to be welcoming to ALL Al-Anon members belongs to the Groups. Under tradition Five in Paths to Recovery, you will find a lot of information on 'welcoming'.

I am reminded...Let the hand of Alanon and Alateen always be there...and let it begin with me....

DATA POINT



We've covered a lot. Let's take a brain break.

1) Number of in-person groups in the U.S.

10,746



2) Number of Alateen groups in the U.S.

523



3) Number of electronic Al-Anon groups

853



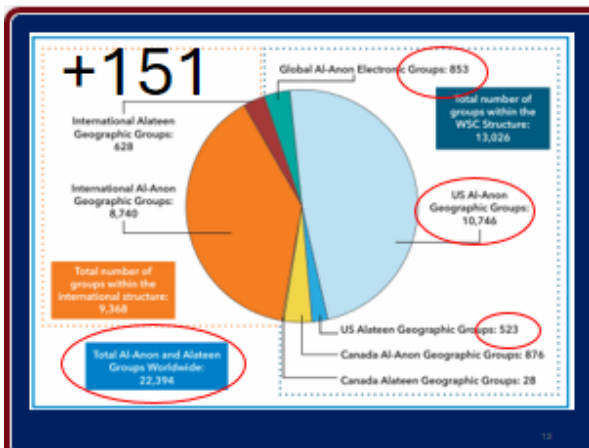
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Ask yourself the following...and write down your answers.

Number of in-person groups in the U.S> (10,746)

Number of Alateen groups in the U.S.? (523)

Number of electronic Al-Anon groups? (853)



The WSC structure is composed of the U.S. Canada, Bermuda and Puerto Rico The total number of groups(Al-Anon and Alateen within the World Service Conference Structure) = 13,026 for 2025. This is two hundred less meetings than 2024.

US Al-anon geographic groups=10,746 for 2025. in 2024 that number was Al-Anon Geographic Groups US: 10,792. A loss of 46 meetings. Alateen meetings are growing in the U.S. In 2024, there were 498 Alateen geographic meetings. In 2025 there were 523. There was also a big gain in International meetings. In 2024, there were 8510 international geographic groups. In 2025, there were 8740. Total number of meetings worldwide in 2025 was 22,394. In 2024 there were 22,243 total Al-Anon, Alateen in person and electronic meetings worldwide. An overall gain in meetings of 151 from last year..



Ok...lets talk about money.

2025 Results and Budget		
	2025 Actuals	2025 Revised Budget
Revenue		
Literature Sales—net	\$2,343,504	\$2,480,776
Contributions	\$3,571,021	\$2,900,000
Other Income	\$738,620	\$763,500
Total Revenue	\$6,628,145	\$6,144,276
Total Expenses	\$6,496,134	\$6,315,075
Change in Net Assets Increase / (Decrease)	\$132,011	\$(170,800)

Here are the numbers for 2025. From the budget you can see that the WSO took in more money last year than they anticipated., The estimate for revenue was 6,144,276 found in the Revised Budget column. Total revenue in the green was actually 6,628,145. The revenue was higher due to some large bequests that the WSO received in 2025.

Total expenses budgeted were 6,315,075. Actual budget costs were 6,496,134. 2025 ended up with a surplus of 132,011.



Where does the money come from to operate the WSO and to support groups. There are four primary revenue stream. Contributions, Magazine Sales and Subscription Income(App subscriptions), Literature Sales and Other income.

Contributions is money contributed by members, groups and other WSC structures. 49 percent of WSO revenue comes from contributions. 32 percent comes from literature sales – that’s books, pamphlets. And bookmarks. 15 percent comes from other income such as investment income, fund transfers and currency adjustments. And 4 percent comes from magazine(all versions of the Forum and premium APP subscription sales).



Did you know that Al-Anon also has a reserve fund. Hopefully, your group has money set aside for unexpected expenses. Al-Anon does that too—it's called the Reserve Fund. Warranty One recommends that the World Service Conference maintain an ample reserve as a sound financial practice.

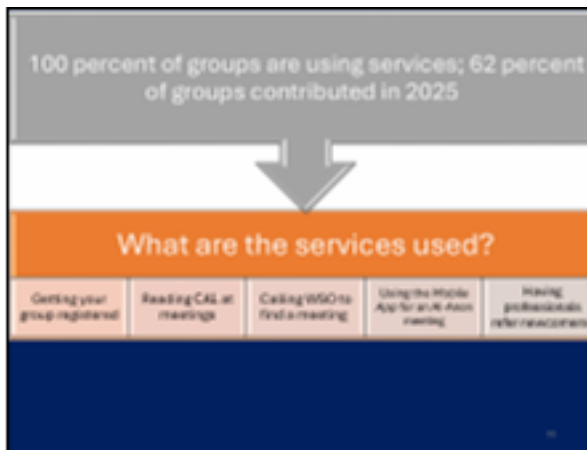
The Reserve Fund is built from group and member contributions and helps ensure that Al-Anon can continue its important Twelfth Step work. It also provides funding for special projects when needed.

As of December 1, 2025, the Reserve Fund exceeded one year's operating expenses, due to a gain from investments. When there is a surplus, the Board can approve an amount up to 4 percent of the fund that is transferred from the Reserve Fund to the General Fund to support Al-Anon's ongoing operations, projects and services. The reserve fund had a surplus in 2025. This is all good news!

KY WSO CONTRIBUTIONS			
CONTRIBUTIONS	2025	2024	
GROUPS	\$23,835.00	\$26,156.00	
OTHER	\$13,412.00	\$9,879.00	
2025 - \$37, 247.00			
Percentage of Groups that Donated	KY 2025	KY 2024	All Al-Anon Areas
	67%	71%	62%

Here is what we contributed to Al-Anon’s revenue In 2025, groups donated 23, 835 dollars. In 2024, groups donated 26,156.00. Other donations include contributions from AISs, LDCs, and Areas and individual members. In 2024, the Other donations came to 9879.00. In 2025, 13,412 dollars was contributed in the Other category.

In 2024, 71% or groups donated. In 2025, 67 percent of groups donated. And across all Al-Anon Area, 62 percent contributed.



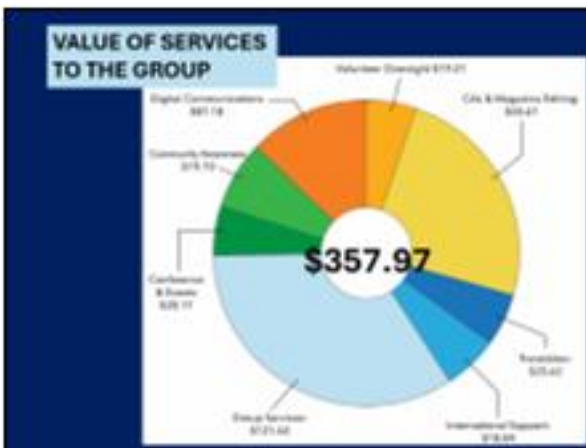
Every group benefits from the services the WSO provides. Some of the basics services are getting a group registered, using CAL, people calling the WSO to find your meeting, using the mobile app to attend an al-anon meeting and having professionals learn about AL-Anon so that they can refer newcomers who are affected by the family disease of alcoholism. Only 62 percent of groups contributed to the WSO last year. So, 8 thousand out of 13 thousand contributed to the WSO.

To compare, in 2023, 63% of groups contributed to the World Service Office. In 2024, 71` percent contributed.

The message is consistent: continued giving all year in order to provide continuing services

Here are some other ways that can help....

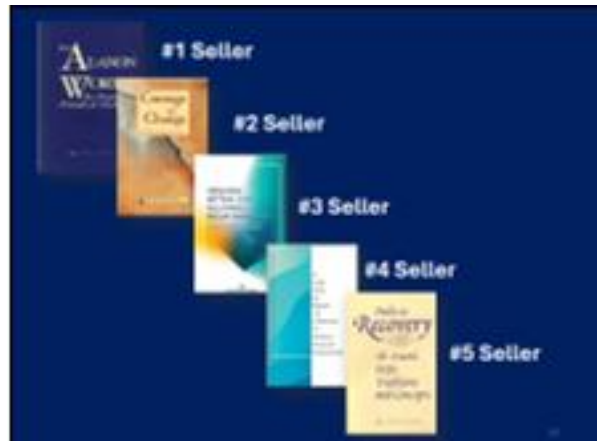
- Literature Suggest literature and magazines as meeting topics
- Encourage personal recommendations
- Share the attractiveness of digital options
- Remind members how literature sales support our Seventh Tradition contributions
- Targeted reminder of the cost per group to cover WSO services
- Communicate the contribution goal to the fellowship throughout the year
- Promote contributions via the Mobile App



So what does a group get for their contribution. This shows the cost per group or another way to think about this is....what the Value of services to each group are. The WSO spends 357.95 per group. This is the total contribution per WSC Structure group needed to fully fund the cost of all services the World Service Office provides to the 13 thousand plus groups in the WSC structure Last year that number was Total: \$337.53. This equals out to somewhere around 4.6 million spent to support groups in the WSC structure.



Ok...enough about money, Ok, brain break time....get a piece of paper and pen or pencil ready.



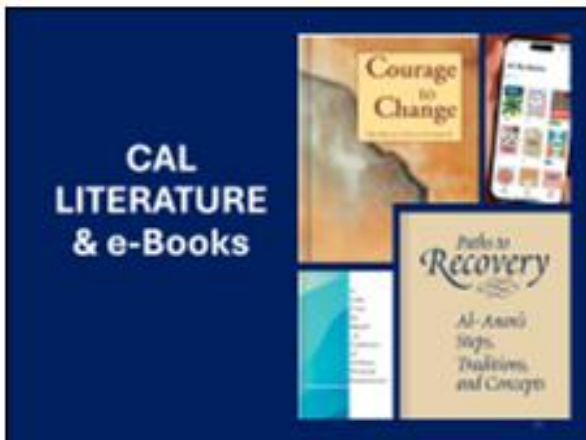
You saw just a moment ago that 32 percent of our revenue comes from literature. Since a lot of groups give a copy of How AL-Anon works to newcomers, it is no surprise that it is the number one seller. But can you figure out the order for the number 2, 3, 4 and 5 best selling books from the ones pictured on the screen.

On the screen are A Little time for myself, Opening Our Hearts, Transforming Our losses, Paths to recovery, Survival to recovery, Dilemma of the alcoholic marriage, Courage to change, Healing within our alcoholic relationships, and hope for today. So, write in order the name of the number 2, 3, 4 and 5th best sellers. I'll give you a minute to rank them. (answers on the slide on the right)



Ok....Here are the top selling pamphlets. . Call out what the number one selling pamphlet is. Easy...the newcomer packet. On the screen are the Newcomer packet, Public Outreach bookmark, Just for Today bookmark, Alcoholism the family disease pamphlet, a merry go round named denial, Detachment and Just for tonight. Rank these two through five.


(Answers are shown in the slide to the right.)



So, since we just focused a bit on literature that provides an easy segue to talk about it and eBooks.

CAL LITERATURE

- **New Al-Anon Faces Alcoholism (AFA)**
 - Hoping for a September release
 - 3 professional and 10 members shares
- **Personal and Service Sponsorship**
 - Final shares due by June 30, 2026
 - Aiming for release at 2028 Al-Anon Convention
- **Finances in Recovery pamphlets**
 - No deadline set for share



Al-Anon Faces Alcoholism (AFA) is now a cornerstone of public outreach. Many Areas, district, groups and individuals use this as a public outreach tool. Did you know, that this was started in 1965 as a book. The book was discontinued in 1998 and new annual magazine launched in 2006. A new version will be launched around September of this year. It includes 3 professional and 10-member sharings.

Additionally, the WSO is continuing to work on two pamphlets or booklets. One is on the topic of Personal and Service Sponsorship and the other is on Finances in Recovery.. It is not too late to send in your shares for both. The deadline is June 30th for the sponsorship focused work. No deadline has been announced for Finances in Recovery.



It is easy to send a share. Visit al-anon.org. Go to the Members tab, select the option for Literature and then Literature Resources.

eBooks



Who here has an electronic reading device? Who here has some CAL downloaded to that device so that they can carry it with them?

Well, have I got good news for you.



By August of this year, all current published books will be available to purchase as an e-book in English, Spanish or French. This applies only to books, not to pamphlets. To get an eBook, go to the Al-Anon web site, find the book that you want to purchase, and then select the option for eBook. Then select the electronic media provider that you want.

This allows members without access to Local Distribution Centers (LDCs) within the World Service Conference Structure to access eBooks and to reach members in remote locations around the globe without access to English-, Spanish-, or French-language books. For instance, one of our first eBook sales was made to a member in Zimbabwe.

And the good news, during the pilot and launch of this project, the results continue to demonstrate no reduction in printed literature sales. So sales of eBook have not had a negative impact on our printed materials sales.

And...the most often purchased e-book...it is on the screen. Can you guess which one it is?

Courage to Change.



Passing it on! Service has always been the way Al-Anon carries the message—one member sharing experience, strength, and hope to the next, the way a baton is passed in steady hands. None of us does go through recovery alone, we are part of a long relay, each doing our part to ensure the next person has what they need to continue.

That informality is part of our beauty. And yet sometimes, when someone's leg of the service race is done, they might unintentionally take their knowledge with them, and the next runner is left reaching without a clean handoff. New members can feel alone as they try to find their pace.

The goal of the Passing It On project is to develop a plan for helping members bridge this gap. The first step is a task force charged to help strengthen that handoff, not to replace the human connection at the heart of service, but to support it with resources that make the baton easier to grasp, easier to carry, and easier to pass along.



To bring this to life, a seven-person task force composed of members, Board and WSO Staff will be established for work on this project.

They are charged with overseeing the creation of study guides and toolkits designed to help members **receive the service baton with confidence and pass it on with clarity** from the group level through the District and Area, always guided by the Legacies

Their work covers the full scope of service knowledge: working with others, giving and receiving feedback, preparing materials, leading meetings, delivering presentations, organizing legally and traditionally, and understanding how the Legacies shape our shared efforts.

All service tools created will belong to the World Service Office and be available to the whole fellowship.

And the best news...members can apply to help create these materials. The WSO is looking for members who bring not only service experience but also the ability to translate that experience into something another member can learn from—someone who can hand off the baton cleanly and thoughtfully. These are members who know how to present, prepare materials, collaborate, receive feedback, and who carry the Legacies as a lived practice.



The task force will be guided by the Traditions and Concepts that have long served our fellowship well. The tools they create will be reviewed by Board members. The work will carry the voices of experiences of members across the fellowship. And what we are building will help members receive the baton of service with confidence, clarity and connection to the Legacies that guide our way.

Be sure to watch for the opening of the application window in the Loop and on the Al-Anon website.



Three motions were passed around the topic of Electronic Alateen. This program has been Five years in the making....

Today, I'll share a bit of information on the topic. In October I'll do a deeper dive. This will enable our current AAC, and our AAPP, to learn more and get a better grip on the topic.

Today, I'll give you a brief overview of the program. Let's start with the Motions.

The three motions served to officially recognize Electronic Alateen as part of Al-Anon, just like in-person Alateen meetings are recognized as being part of Al-Anon. The second motion solidified using an Electronic Alateen Safety and Behavioral Requirements throughout the WSC. And the third motion allows the EASBR to serve as a guideline base for global use.

All motions passed

So, what does this mean? First, it means that any Area in the World Service Conference structure can opt into the Electronic Alateen program. By opting in, the Area agrees to follow the guidelines set up by the WSO. Guidelines were established that work throughout our WSC structure and pave the way for our International Alateens to participate. This decision factored in the safety of teens.

Electronic Alateen Meetings & Electronic Alateen Sponsors

The Area agrees to adhere to safety minimums & have a process to train, certify and recertify



For Electronic Alateen to be available in the Kentucky Area, we will, as an Assembly, need to look at this in much greater detail and then make a decision as to whether we want to participate. Areas within the WSC Structure that use the Alateen name and choose to opt in to host electronic Alateen groups will be required to create procedures that ensure the minimum requirements and process of certification defined in the WSC EASBR below are maintained.

Whether we opt in or not, eligible teens can still attend electronic Alateen meetings. However, Electronic Alateen Sponsors, E-AMIAS, can only be approved from Areas that have opted into the program. If the Area decides to opt in, then a form is filled out by the Delegate and submitted to the WSO. Opting in begins September 1. There is no closing date of the opt in window.

First, let's explore how this impacts members who want to be an E-AMIAS.



If an Area opts in, then AMIAS –E sponsors have choices. It means that someone from our Area could be certified AMIAS-E (Alateen Member in Alateen Service Electronic) and could serve within the KY Area, or they could live in our Area and serve in another Area, or serve in the Global Electronic Area.

Each Area will be responsible for creating its own internal procedures to support the WSC EASBR.



Safety and Behavioral Requirements

- Alanon Members Involved in Alateen Service (AMIAS)
- Additional training and certification will be required for AMIASs sponsoring electronic Alateen groups. AMIAS-E
- AMIAS –Es must agree to be mandatory reporters
- AMIAS-Es must meet with the teens before they can join group to verify their age

35

So what's in the EASBR. Well, the Area, when they opt into the program, agree to adhere to safety minimums and have a process to train, certify and recertify. The members must get AMIAS certified. Additionally, the member will get additional training and certification to become AMIAS-E. AMIAS –E must agree to become mandatory reporters and AMIAS Es must meet with the teens to verify their age before the teen can join an Alateen group

Electronic Alateen Meetings

- EASBR Sponsor(s) required for **BOTH** electronic and Hybrid meetings
 - ✓ Area ASBR
 - ✓ E-ASBR
- Hybrid meetings – require at least one E-AMIAS Sponsor along with our Sponsor requirements for the in-person component.
- Only Alateens who reside within the WSC Structure may attend electronic Alateen groups, regardless of whether the group is hosted by a geographic Area or the GEA.

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Let's talk about the electronic meetings:

An EASBR Sponsor or Sponsors are required for both electronic meetings and for any hybrid meetings.

Moving forward, a hybrid meeting, meaning a meeting that has both an in-person and an electronic component will require that BOTH the in-person Sponsor requirement be met as well as having at least one E-ASBR sponsor online during the hybrid meeting.

Note, **By October 31, 2027**, any Area that has not opted in will need to return hybrid meetings to fully in-person (physical-only) formats.

Only Alateens who reside within the WSC structure may attend electronic Alateen groups, regardless of whether the group is hosted by a geographic Area of the GEA.



- **Certification Workflow**
- **Training**
- **Service Manual will be changed**
- **Create a dedicated Alateen section in the World Service Handbook (part of the Service Manual)**

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That is a high-level overview of a topic with many facets. At conference, other topics that were covered included the Certification Workflow – that’s the behind-the-scenes work completed by the WSO and AAPPs. An overview of the Training was offered and I’ve invited the KY Area AAC and AAPP to attend such an overview with me prior to our sharing more details in October.

The Service Manual will be updated to include a dedicated Alateen section.

So, stay tuned, there will be more info provided to you in October. What is exciting about this is that teens will have a choice in meetings just as we Al-Anon members have now. And their safety, which is always important, has been factored into this approach. Finally, this will help teens here and on a global basis have easier access to the help that can be found in Alateen.



INTERNATIONAL STRUCTURES

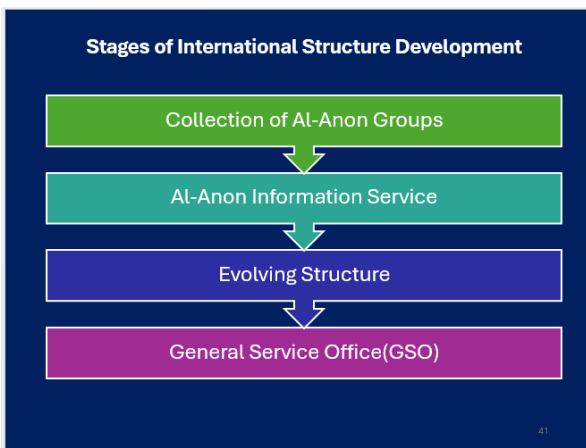
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Here in the U.S., Canada, Bermuda and Puerto Rico we have the privilege of participating in the World Service Conference. At conference, attendees are asked to remember the responsibility of considering members and structures beyond our own when making decisions. It invites practicing the spiritual principle of having an open mind to understand how AL-Anon works beyond the World Service Conference structure. So, what if you live in Kenya or Bulgaria, or Sweden? How does AL-Anon stay connected with the 117 countries that have meetings registered in them.

Who connects with them? How does the WSO meet their needs.

And, Here in the U.S., we can easily access the CAL they we want, either through purchasing it at a local Literature Distribution Center or Area Information Service office or from Al-Anon.org. We have lots of in-person meetings that we can attend whether here in the KY area or when we travel in the U.S.. But suppose for a minute that you lived in Germany or Egypt. And you want to read *Courage to Change* in German or read it in Egyptian. How does it get translated so that a person can get help from our wonderful CAL.

This year we celebrate 75 years of one purpose worldwide—to help families and friends of alcoholics. We started in 1951. Did you know that by March 1952 AL-Anon had already spread to international structures? That was when our first directory of meetings went out and it included meetings in Australia, Ireland, and South Africa (p. 178, *Lois Remembers* [B-7]). I'm going to share a bit about how the WSO works with international structures. My hope is that you begin to feel the work it takes to connect with structures outside of North America and the tenacity it takes to get literature in another languageand you begin to see the breadth of the “hand of AL-Anon.”



How does Al-Anon happen in other countries. Well, they start small, just like groups here. Once they have several viable groups they form an Al-Anon Information Service. The primary purpose of the AIS is to serve as the foundation for creating a National Service Committee. They may or may not sell literature. Because after all, the country probably doesn't have literature in their native language. Literature in their own language comes a bit later.

After an AIS is formed, countries are then recognized as having an Evolving Structure. Evolving Structures, are those that have established an AIS and have stated their intention to form a General Service Office or GSO by building a Board of Trustees and creating organizational bylaws.

Ultimately, there are General Service Offices which are very similar legal entities to the World Service Office. These offices serve as the clearinghouse to the members and service structure of their country and, for most structures, take responsibility for maintaining communication with the WSO.

International Structures

Examples by Stage of Development

135 structures

<ul style="list-style-type: none"> • China • Zimbabwe <p>Collections of Groups</p>
<ul style="list-style-type: none"> • Turkey • Hungary <p>Al-Anon Information Services</p>
<ul style="list-style-type: none"> • Iran • Lithuania <p>Evolving Structures</p>
<ul style="list-style-type: none"> • Australia • Mexico <p>General Service Offices</p>

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Today, there are 135 structures globally. Here are a few examples of service structures in the different stages of development.

The **70** collections of groups that have been formed by dedicated members seeking to ensure the Al-Anon message of hope is available in their country or language include:

- China
- Zimbabwe

There are **13** international Al-Anon Information Services, including:

- Turkey
- Hungary

We have **6** Evolving Structures working to form General Service Offices, including recent additions:

- Iran
- Lithuania

The **40** General Service Offices globally support some of the oldest service structures internationally. A couple GSO examples are:

- Australia
- Mexico

You'll notice that the stage of development bears no relationship to the size of the country or potential Al-Anon membership base. China, for example, is an enormous country with potentially millions of people affected by the disease of alcoholism, but due to outside issues, they have been unable to publicly declare their intention to become a service structure until recently.

Behind the scenes of all this is the International Coordination Committee that serves as a resource for the 135 structures.

WSO Connects:

- Global Gatherings
- Zonal Meetings
- Country Visits



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To stay connected with the International structures, the WSO has a team of people focused on service International structures. This team holds Global gatherings – electronic meetings where international structures at different phases of growth meet, share, and learn together. Some structures host watch parties where they gather together, and someone helps with translation. Zonal meetings – in-person gatherings in a specific zone, like Europe or Central America. The focus of these meetings is often service and collaboration. Country Visits – Staff and sometimes board members visit a country or region making several stops along the way. Last year, they visited Ecuador, Guatemala, and Costa Rica.

Our participation with international structures reminds me that the work we do here and in any other location supports our one purpose.

A board member, Anne Marie, shared this about the experience of meeting members in other countries:

“When we reach across borders, languages, and cultures, something extraordinary happens. We discover that the heartbeat of Al-Anon is the same everywhere. We find that curiosity opens doors, sincerity builds trust, and willingness creates bridges where none existed before. When we show up fully – present, open, and willing to be seen – we invite others to do the same, and in those moments, we ARE changed.”



2025 CAL Translation and Reprints:

- Danish, Greek, Russian, Korean, Hindi and Tamil, Italian, Hungarian and Bulgarian

First-Time Translations:

- Mongolian
- Latvian

But what about literature in other languages. As new collections of groups reach out to the WSO and new AISs are formed, the desire for Al-Anon Conference Approved Literature increases steadily. They want CAL. However, Al-Anon published literature in three languages. What are they? English, Spanish and French.

In 2024, the WSO received requests from eight structures previously approved to translate and reprint CAL into one or more languages—the India international structure translates into multiple languages, as their citizens speak 22 recognized languages. This year the WSO approved new Danish, Greek, Russian, Korean, Hindi and Tamil, Italian, Hungarian, and Bulgarian translations.

Staff at the WSO serve as guides in the translation process..

Once a structure has reached the point when they have:

- Formed a translation committee,
- Built adequate membership to financially sustain the translation and publication processes, and
- Selected their first piece or pieces to translate(often a pamphlet)

Once the initial translation is done, the text comes to the WSO where the translation is reviewed and edited to ensure that the culture of Al-Anon is included. Then it is sent back to the country for them to publish. The country covers the cost of this work.

This process makes me very grateful for the ease at which I can access CAL.!



At conference, we discuss two topics selected by the Delegates themselves. These are called Chosen Agenda items. It provides WSC attendees and opportunity to discuss issues of concern that are brought forth from the membership. You experienced a chosen agenda item discussion in March when we discussed rotation of service. One of the chosen agenda items this year was the use of AI.

Our question was “How can AI-Anon Explore Responsible Uses of Artificial Intelligence to Carry our Message in Today’s Digital World? “

Chosen Agenda Item - AI



Artificial intelligence is rapidly becoming a primary way people seek information, guidance, and support.

To remain relevant and accessible, AI-Anon could benefit from thoughtfully exploring how AI could be used—consistent with our Traditions and Conference-approved literature—to support orientation, public information, and service efforts, while safeguarding anonymity, spiritual principles, and human connection.

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The rationale behind it is on the screen. Artificial intelligence is rapidly becoming a primary way people seek information, guidance, and support. To remain relevant and accessible, AI-Anon could benefit from thoughtfully exploring how AI could be used—consistent with our Traditions and Conference-approved literature—to support orientation, public information, and service efforts, while safeguarding anonymity, spiritual principles, and human connection.

Interestingly, there is a question in The Loop around this topic. Members are invited to share in the blog on this question, “How have you used technology in your recovery from the family disease of alcoholism?”

Here is what I took away from the discussion:

Chosen Agenda Item - AI



Member Considerations:

- Is it ok to put CAL in an AI tool?
- Is it ok to put copyrighted material into an AI tool?
- Is it ok to put AI-Anon reports through an AI tool?

WSO:

- Uses a paid AI tool behind a firewall keeping content in-house
- Developing a service tool (using the principles) for members

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The discussion included pluses and minutes of using AI.

AI is here and we need to adapt in a way that does not negatively affect AI-Anon. If I put something into AI then it is there, right? Someone else now owns that information. So, if a member puts CAL into AI, then it is there and AI can readily use it. So as a member I can choose NOT to put CAL info into AI. I also don't put copyrighted material into AI. I don't run my reports through AI.

Remember, once it is in AI someone else owns it. And AI determines how it is used. And sometimes it gets it right and sometimes it gets it wrong. Do we want people to rely on AI or the experience, strength and hope we get from person-to-person interactions?

The WSO uses a paid AI tool behind a firewall keeping content in-house and the WSO is developing a service tool (using the principles) with to provide perspective through questions, thoughts, and considerations



Next info on Projects the WSO is working on and announcements of things to come.

SOME WSO PROJECTS

- Core System Overhaul(CSO)
 - Accounting piece - complete
 - To do - Next Generation AFG Records
- Website Redesign
- Public Outreach
- Passing It On!
- eBooks Globally
- CAL globally - Pilots
- AFA Magazine Refresh
- 2026 International Al-Anon General Services Meeting



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The surplus funds along with money from the reserve fund, are used to fund projects. Here is what the WSO is working on using the excess funds that was mentioned earlier in the finance. The WSO is working on the following:

Core Systems overhaul – this will improve the workflows that are used to manage not only day to day business but manage group records too. The accounting piece of this has been implemented. Groundwork is being done on the Next generation for AFG records.

Website redesign – Our website is due for an overhaul as it was built in 2017. and has become increasingly unstable. Thus, this has led the WSO to prioritize the redesign of the website to improve security; simplify the site structure to improve navigation; review, update, and organize all its content; and modernize the design to be mobile first and accessible to anyone with visual disabilities.

Public Outreach -The WSO distributed a 75th anniversary news release to media outlets in the US and Canada, which reached an estimated 200 million people in a span of 48 hours. Public Outreach continues its work on various projects including exhibiting at U.S. and Canadian national conferences. I serve on the Public Outreach Committee and lead the Social Media Work group. We review quotes that you may see on social media.

Passing It On – mentioned earlier, this program will help us share our service experiences.
eBooks – globally...mentioned earlier.

CAL Globally - Several years ago, WSO Staff responded to the persistent request of international structures to expand CAL access by establishing a Strategic Plan Strategy. The Strategy defined two pilot projects which are underway to find ways for International members access to affordable CAL.

Bi-annual International Al-Anon General Services meeting. This covers just some of the projects that the WSO is involved in.

They are working hard, being prudent and finding ways to get the work done with a small staff.



Employment Opportunities

Some roles allow for remote work!



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Speaking of Staff

Some roles at the WSO are now be offered as remote or partially remote opportunities. So, if you have thought about working at the WSO, check out the Employment Opportunities..

Currently, the WSO is looking for a Member Services Specialist – International – seeking an AL-Anon member who has participated in service beyond the group level, preferably at the Area level, and who feels called to serve in this capacity.

The WSO will soon be posting another Associate Director role. This role will oversee key areas, including support of the WSC Structure and Alateen. The WSO will offer remote eligibility for this position, helping widen the opportunity for members across the fellowship to consider employment at the World Service Office.

To find Employment opportunities, scroll to the bottom of the AL-Anon home page and Select Employment opportunities

Southeast Regional Trustee

PICTURE REMOVED

- Lives in Bluffton South Carolina
- Delegate on Panel 60, 2020 to 2022
- Favorite quote about service:
 - “The only ones among you who will be really happy are those who have sought and found how to serve.”
(March 18th, *Courage to Change*)

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We have a southeast regional trustee. Bob C. from Bluffton South Carolina and will be serving for the next two years. This is exciting as the Southeast region has been without a trustee for several years. He was a Delegate from 2020-2022, serving with our own Linda R). His favorite quote on service: "The only ones among you who will be really happy are those who have sought and found how to serve " from March 18th in Courage to Change

October 24, 2026

Embassy Suites by Hilton
5500 North River Road
Rosemont, Illinois



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This year's road trip is in Chicago, Il. Just 5 hours and 45 minutes driving time away lies an opportunity for you to learn, meet people, enhance your service and have a great time. The event promises an opportunity to meet with the Board, Executive Committee, World Service Office Staff, and fellow members during this day of engaging presentations and lively table topics. Watch for registration to open soon. Watch for registration to open.



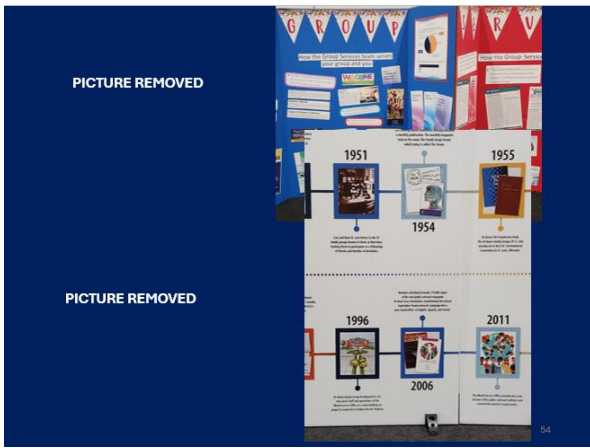
**Al-Anon
International
Convention
with AA
Participation
July 20-23, 2028**

THURSDAY – Day of
Connecting and Kickoff Party
FRIDAY – SUNDAY – Love
Parade, Workshops, Meetings

03

It is never too early to plan: the Al-Anon International Convention will be held July 20th -23 in Minneapolis, MN. Thursday, you can plan to attend a day of connecting and the kickoff party. Friday through Sunday, the love parade, workshops, meetings and lots of hugs.

Registration Opens: September 2027



Now a bit about the conference experience. The Conference has opportunities to learn about others and learn more about AL-Anon. For instance, the person on the screen at top left is from the Mexico General Service Office. The Mexico GSO sent her to experience the WSC. With the help of an interpreter, we were able to learn about Al-Anon and Alateen in Mexico. There are over 28 hundred meetings there and 541 Alateen meetings – all in-person. The next picture , top right, is one of the displays in the meeting room. That one is about Group Services and how they work, lower right was an Al-anon history timeline and since it was the last year for my panel, rehearsals for our closing skit every night.

Two slides removed as they contain personal pictures. Content for both slides is below.

A fun moment.....Delegates get a certificate at the end of the Conference. This shows me getting my certificate. The two people with me are Jamie C on the left, the chairperson of the conference and Vali F, the Executive Director. Notice that Vali and I are close to the same height and Jamie is a bit shorter. Vali and I had a bit of fun with that fact, Vali and I were able to tuck Jamie under our shoulders.

The Conference was a busy one for me this year. Besides reading all the prescribed information to prepare for Conference, I had the privilege to prepare and share an idea submitted by a KY Area member on a Conference topic. A few days before conference I learned that a portion of the KY feedback on Choosing a Group Name would be included. Wheel!!!! I found time to prepare for that! Each last year delegate presents a three minute talk that had to be written in January, I had to revisit that and prepare for that presentation. This shows me giving that presentation.

And to top it off, I played the role of Lois Wilson in the closing entertainment that my Panel, panel 64, provided. It included singing and dancing!!!



Thank you for the many cards and texts that you sent. I doled them out so that I started and ended my day with your words of support, love and encouragement. YOU were with me every day...reminding me that I was loved. Thank you.



For these past three years, you have been very generous with sending some KY love to Conference. District, groups and individuals sent lots of love tokens to the Conference this year. Pins, bookmarks both paper and quilted, embroidered handkerchiefs, finger games, key rings, sachets...WOW.....Buit wait there is more.



Lip Balm that said Kentucky is sending support, peanut butter for snacking ,, quilted corner bookmarks, pocket hugs, sunflower seeds. Thank you to those who made or sent love tokens.

I have love tokens from the other Areas to share with you today. They are at the front of the room on the table.

75 YEARS
AÑOS
ANS

ONE PURPOSE
UN PROPÓSITO
UN BUT

mpwolfe@yahoo.com

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The 75th Al-Anon anniversary gala was held on the Saturday after the conference. I chose to stay for that event at my own cost. The event was an evening filled with memories of early pioneers and even a speaker who had met Lois. Judy will be sharing a bit more on that later.

I wanted you to have a memento of this important event. As a memento, I have made 75th years bookmarks for GRs and others to give you a memento of this important milestone.



Serving as your Kentucky Area Delegate has been a humbling privilege and one of the most enriching experiences of my Al-Anon journey. I am deeply grateful for the trust you placed in me and for the opportunity to represent and serve alongside such dedicated and loving member as you. The lessons, connections, and spiritual growth I have gained through this service will remain with me long after my term has ended. Thank you for the opportunity.